

## **Connections Card FAQs**

### **How much will I save?**

The discounts save you up to 60 percent on prescriptions at more than 60,000 pharmacies nationwide, including CVS, Walgreens, Walmart, Target and more.

### **How much does the feature cost?**

Pharmacy discounts are provided as part of your Co-op Connections program at no cost.

### **Does everyone in my family need an individual card?**

No. One card may be used by the entire family.

### **I just received my card. Can I use it right away?**

Yes, just present your card and prescription at a participating retail pharmacy to receive a discount at the time of purchase. If you already have a prescription medication insurance card, you can present it and the Connections card to your pharmacist to determine which offers a greater savings.

### **I've lost my card. How can I get a replacement?**

You can print your replacement card online or contact us, and we'll replace the card for you.

### **How are these pharmacy discounts different from traditional prescription insurance?**

This plan is not insurance; it is a pharmacy discount offer. The card provides immediate discounts at the pharmacy. Upon presenting your card to the pharmacist, you will pay the lower of a discounted price or the pharmacy's regular retail price. There are no forms to fill out and no limit to the number of times you can use the card. These discounts are available only at participating retail pharmacies.

### **Can I use my Co-op Connections card with my current insurance benefit to reduce my costs?**

Your card cannot be used in conjunction with insurance. However, use your card to purchase prescriptions not covered by your insurance plans at a discounted rate. At times, the Co-op Connections card price could be lower than insurance pricing.

### **Where can I get a list of pharmacies that accept the card?**

The Co-op Connections card is accepted at more than 60,000 retail pharmacies nationwide, including CVS, Walgreens, Walmart, Target and more. You can search participating pharmacy locations online.

### **Will I always receive the lowest price?**

Yes. You will receive the best price available to you through this program at the pharmacy. On occasion, pharmacies will price a particular medication lower than the discount rate provided by the card. If that occurs, you will receive the lower price. Present both your insurance card and Co-op Connections card to the pharmacist and they can provide you both costs for you to choose the most discounted price for your prescription.

**Can I find out the discounted price of my prescriptions before going to the pharmacy?**

Yes, if you know the name, strength and quantity of the medication, you can find the discounted price of the medication by visiting [www.rxpricequotes.com](http://www.rxpricequotes.com).

**Why did the price of my prescription change since my last purchase?**

Drug prices are different from pharmacy to pharmacy. Even chains have different prices in their stores depending on the population they are servicing. Additionally, manufacturers' drug prices change periodically.

**What is the mail order program?**

To ensure members always save money on their prescription drugs, a unique mail order program was created to complement the network pharmacy benefit. Since most maintenance (long term) medications are purchased in 90 day supplies, members maximize savings and have the convenience of home delivery (at no additional charge) by ordering through the mail order option.