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THE SAWNEE HIGHLINER

Volume 46 • Issue 1

Remove Clutter in the New Year with Sawnee EMC's Paperless Billing

Sawnee EMC is here to help you get organized in the new year with paperless billing. Did you know that you can receive an email or text message when your Sawnee EMC billing statement is ready? This program is called "eBill", and it simply means Sawnee EMC will let you know as soon as your bill has been generated. You simply click the link, within the email or text we send, to see your bill. No more waiting for it to arrive in the mail.

Paperless billing does not mean you have to change your current payment method. If you receive an eBill notification from Sawnee EMC, you can still pay by any method you would like, including writing a check. Paperless billing lets you know immediately when your billing statement is ready. In fact,

you can receive a paper bill

and an eBill notification to try it out and then discontinue the paper bill when you are ready. It is safe and secure. If you try it, we are certain you will like it.

Signing up for paperless billing and receiving an email or text each month could not be easier. Call our Customer Call Center at 770-887-2363, text 678-999-8124, chat online at sawnee.coop or email customerservice@sawnee.coop. You can also log into your SmartHub account and click "Yes" to turn off paper bills upon signing into your account.



CONTACT US

Web Address & Email:
www.sawnee.coop
customerservice@sawnee.coop

Business Office Hours:
Mon. - Fri. 8:00 a.m. - 5:00 p.m.

Physical Address:
543 Atlanta Highway
Cumming, GA 30040

Customer Call Center:
Mon. - Fri. 7:00 a.m. - 7:00 p.m.
Saturday - 8:00 a.m. - 5:00 p.m.
Phone: (770) 887-2363
Fax: (770) 234-6722
Text: (678) 999-8124
TDD: (770) 781-4271



QUOTABLE QUOTE

*May your choices reflect
your hopes, not your fears.*"

— Nelson Mandela

This institution is an equal opportunity provider and employer.

**SAWNEE ELECTRIC MEMBERSHIP CORPORATION
UNITED STATES DEPARTMENT OF AGRICULTURE
RURAL ELECTRIFICATION ADMINISTRATION
APPENDIX A
STATEMENT OF NONDISCRIMINATION**

This Institution is an Equal Opportunity Provider and Employer

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the State or local Agency that administers the program or contact USDA through the Telecommunications Relay Service at 711 (voice and TTY). Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at <https://www.usda.gov/about-usda/general-information/staff-offices/office-assistant-secretary-civil-rights/how-file-program-discrimination-complaint> and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

(1) mail:

U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW, Mail Stop 9410
Washington, D.C. 20250-9410;

(2) fax: (202) 690-7442; or

(3) email: program.intake@usda.gov

USDA is an equal opportunity provider, employer, and lender.



Sawnee Electric Membership Foundation

Another Great Year with Meaningful Impacts

Your small change made a big difference in 2025. If you are a participating member, thank you for your support of the Sawnee Electric Membership Foundation. Each month, thousands of Sawnee EMC members make the choice to voluntarily participate in "Operation Round Up" and help enhance the communities we are proud to serve. Let your small change make a big difference in the new year by enrolling in Operation Round Up or by making a one-time donation. For more information visit sawnee.coop/foundation-round-up.

Here is a look at the impact the Sawnee Electric Foundation made throughout our community in 2025.

General Gifting

\$262,701 supported
37 total grants.

Bright Ideas

\$29,111 assisted
15 total schools.

Youth Scholarships

\$100,000 supported
20 total scholarships.

School Lunch

\$19,156 in support of
36 school lunch programs.

About Operation Round Up

Operation Round Up is a charitable program overseen by the Sawnee EMC Foundation, allowing members the opportunity to "round up" their monthly utility bills to the nearest dollar, with the extra change donated to local 501(c)(3) and 501(c)(4) organizations.

The Sawnee Electric Foundation has been strengthening the communities served by Sawnee EMC since 2003.

The information provided on this flyer reflects the completed work and accomplishments of the foundation as of 11/26/25. Any ongoing or future projects are not included in this summary.

Attic Insulation, A Year-Round Energy Improvement

In the attic of your home, an insulation level of R-49 aids in creating a strong thermal barrier that slows heat transfer between the living space and the outdoors. During the winter, attic insulation keeps warm conditioned air inside the home, thereby reducing the workload on the heating system. During the summer, attic insulation prevents warm, unconditioned attic air from entering the home, thus allowing the air conditioning unit to operate more efficiently. This level of attic insulation can help to lower energy consumption and improve indoor comfort year-round.

However, insulation alone is not enough. Air sealing is essential to stopping drafts and preventing conditioned air from escaping to the outdoors through vulnerable exposures in the building envelope of the home. Without proper air sealing, even high-quality insulation loses effectiveness. Together, R-49 attic insulation and air sealing improve energy efficiency, protect the home from moisture problems, and can increase the overall durability and value of the home.

Sawnee EMC is here to help! We offer an energy rebate of $\frac{1}{2}$ the cost, up to \$200, for improving your existing attic insulation to an R-49 level or greater in homes built prior to 2021. This rebate is given as a bill credit. Contact one of our highly trained and professional Energy Services Representatives to discuss the options that could help lower energy bills for years to come.

All rebate details and criteria are available at sawnee.coop/rebates. Questions? Please contact our Customer Call Center at 770-887-2363, text 678-999-8124 or email customerservice@sawnee.coop.



DID YOU KNOW?

Proper attic insulation and air sealing play a critical role in maintaining a comfortable and energy-efficient home.

Here's WATTS Cookin' Pineapple Barbecue Chicken

Ingredients:

- 1 pound (4 oz. each) boneless, skinless chicken breasts
- Salt and fresh ground pepper, to taste
- 1/2 cup of barbecue sauce
- 1 can (20 oz.) pineapple chunks, drained
- 1/2 tablespoon extra-virgin olive oil

Directions:

Season chicken breasts with salt and pepper. Grease a baking dish with cooking spray. Arrange chicken in baking dish and top with 1/3 of the barbecue sauce; rub in the barbecue sauce and top with pineapple chunks. Add remaining barbecue sauce on top and cover with plastic wrap. Place it in refrigerator for 30 minutes to 2 hours. When ready to bake, preheat oven to 400°F. Remove plastic wrap. Drizzle olive oil over chicken. Bake uncovered for 40 minutes or until chicken's internal temperature reads 165°F. Remove from oven and serve.



 Thanks to Susan Decker for the recipe! Do you have a recipe to share with us? If we print it, we'll credit your account \$5.00. Send your favorite recipe to marketing@sawnee.coop.